



2020/2021 Annual Report

WHAT WE DID!

Community Support

533 clients at March 31, 2021
706 clients served during the fiscal year
Provided 44 volunteer drives through Special Needs

Court Support

59 clients at March 31, 2020
102 clients served during the fiscal year
14 Court Diversions completed
Assisted in 12 discharges from correctional facilities

Concurrent Disorders

16 clients at March 31, 2021
27 clients served during the fiscal year

Special Needs

Taxis, bus passes, volunteer drives - \$4,293
Birth certificates - \$345
Rent & storage units - \$1,920
Groceries and gift cards - \$8,619
Meds, health related items, therapy, glasses - \$721
Hotels - \$5,354
Client Communication Devices –
Phones, tablets - \$7,825
Miscellaneous– other \$1,296

Education & Volunteers

6 sessions with 58 participants
15 registered volunteer drivers
129 volunteer drive hours

Peer Support & Family Support

6 groups operated by 13 volunteer facilitators
280 group meetings with 2488 participants
14 family support group sessions with a total of 67 participants

Housing

11 tenants in owned rental properties-100% occupancy
8 transitional rooms in CMHA owned properties – providing 11 clients with 2,213 nights of accommodations.
69 sublet units-occupancy 100% at March 31, 2021
13 Huron Subsidized units
404 nights utilized in Seaforth Suites
15 clients housed through CHO program
19 clients housed in Shared properties in both Goderich and Stratford
46 James' Place stays supporting 22 clients

2020-2021 Highlights

- Services adapted to Covid-19 pandemic guidelines.
- Provided support by virtual connections with clients.
- Continued improvements to owned housing units.
- Updated CMHA website and presence on social media.
- DBT group with Dr. Luis Cleto in partnership with Stratford Family Health Team.
- Updated policies and procedures manual.



Our Vision: A society that values human dignity and enhances mental and emotional wellbeing for all.

We Give Special Thanks to our Volunteers

<i>Alexandria Sparling</i>	<i>Erin Nicholson</i>
<i>Barbara Guest-Hargin</i>	<i>Kris Pauli</i>
<i>Christopher Walker</i>	<i>Shelly Powell</i>
<i>Tracy Taylor</i>	<i>Sherry Lyn Hallworth</i>
<i>Jessica Harvey</i>	<i>Dan Hyland</i>
<i>John Ritz</i>	<i>Nellie Van Diepen</i>
<i>Julie Finch-Peterson</i>	<i>David VanderEnde</i>
<i>Rosemary McDougall</i>	<i>Sharon Stone</i>
<i>Krisandra Einboden</i>	<i>Dennis Vere</i>
<i>Morgan Sherrer</i>	<i>Phyllis Wain</i>
<i>Nadia McNairn</i>	<i>Jon Dietz</i>
<i>Grace Schill</i>	<i>Connie Trommer</i>
<i>Stephanie Lappano</i>	<i>Elliott Reitsma</i>
<i>Betty Baltessen</i>	<i>Jeanne (Sam) Arsenault</i>
<i>Catherine Campbell-Hill</i>	<i>Jeff Bedard</i>
<i>Shandai Dale</i>	<i>Jo-Ann Klem</i>
<i>Evelyn Horton</i>	<i>Nancy McKellar</i>
<i>Wendy Laver</i>	<i>Marjorie Thompson</i>
<i>Ann Riley</i>	<i>Thank you all!</i>

2020 – 2021 Board of Directors

Dawn Crook - President
 Rod MacIntosh - Past President
 Kevin Talsma - Treasurer
 Matt Mackey
 Eugene Dufour
 Heather McMillan
 Dennis Vere
 Betsy- Anne Barton
 Catherine Campbell-Hill
 Joanne Pinter*
 *completed term at AGM

John Robertson - Executive Director

Service Awards

Cynthia Miller - 5 years
 Lindsay Chandler - 10 years
 Angela Near - 10 years
 Sarah Spicer - 20 years
 Melaney Prevett – 20 years

54th Annual General Meeting

Wednesday,
 December 1, 2021
 Mitchell Golf & C.C.
 Registration: 5:30 pm
 Meeting: 6:00-7:30 pm

2020/2021 Financial Summary

Total Agency Revenue \$ 4,641,865
Total Agency Expenses \$ 4,716,740
Net Agency Surplus (Deficit) (\$74,875)

Vacancies and costs associated with non-subsidized rental units and a legal settlement relating to a property purchase contributed to the majority of the deficit.

Donations of \$42,302 were realized during the year. These donations may be used in future years.

CMHA Huron Perth Branch Financial Statements are prepared by Famme & Co. Professional Corporation.

Statements reflect income and expenses for the fiscal year April 1, 2020 to March 31, 2021.

Copies of the full financial statements are available upon request.